IN THE CIRCUIT COURT OF THE FIFTEENTH JUDICIAL DISTRICT IN AND FOR PALM BEACH COUNTY, FLORIDA

MELANIE M. PUTNAM, an individual,

Plaintiff,

Case No.:

v.

SUNBEAM PRODUCTS, INC., a foreign for-profit corporation authorized to do and doing business within the State of Florida,

:

Defendant.

Defendant.

COMPLAINT

Plaintiff, **MELANIE M. PUTNAM** (hereinafter referred to as "Plaintiff"), by and through her undersigned counsel, **JOHNSON BECKER**, **PLLC**, upon information and belief, at all times hereinafter mentioned, alleges as follows:

NATURE OF THE CASE

1. Defendant Sunbeam Products, Inc. (hereinafter generally referred to as "Defendant Sunbeam") designs, manufactures, markets, imports, distributes, and sells a wide-range of consumer products, including the subject "Crock-Pot Express Crock Multicooker," which specifically includes the Model Number SCCPPC400-DS (hereinafter referred to as "pressure cooker(s)" or "Subject Pressure Cooker").

- 2. Defendant Sunbeam touts that its pressure cookers are designed with "safety in mind" and include "various safety measures" that purport to keep the lid from being opened while the unit it is under pressure.
- 3. Despite Defendant Sunbeam's claims of "safety," it designed, manufactured, marketed, imported, distributed, and sold, both directly and through third-party retailers, a product that suffers from serious and dangerous defects. Said defects cause significant risk of bodily harm and injury to its consumers.
- 4. Specifically, said defects manifest themselves when, despite Defendant Sunbeam's claims to the contrary, the lid of the pressure cooker is removable with built-up pressure, heat, and steam still inside the unit. When the lid is removed under such circumstances, the pressure trapped within the unit causes the scalding hot contents to be projected from the unit and into the surrounding area, including onto the unsuspecting consumers, their families and other bystanders.
- 5. Furthermore, the weak interlock design of the Subject Pressure Cooker increases the risk of "boil over events." These events occur due to the cooker retaining even small amounts of pressure, creating a vacuum, which causes the lid to cling to the inner pot and can lead to spill events. The Plaintiff in this case sustained serious and substantial bodily injuries and damages when such a vacuum was created in the Subject Pressure Cooker, despite the appearance that the unit had been relieved of all pressure, leading to a spill event.
- 6. These problems are not new to Defendant Sunbeam. On November 24, 2020, the Consumer Products Safety Commission ("CPSC") announced a recall of more than 900,000 of Defendant Sunbeam's 6 quart SCCPPC600-V1 pressure cookers, after receiving "119 reports of

¹ See Crock-Pot 4Qt Express Crock Mini Multi-Cooker Owner's Manual, pg. 10, attached hereto as Exhibit A.

² *Id*.

lid detachment, resulting in 99 burn injuries ranging in severity from first-degree to third-degree burns."³

- 7. Defendant Sunbeam knew or should have known of these defects but nevertheless put profit ahead of safety by continuing to sell its pressure cookers to consumers, failing to warn said consumers of the serious risks posed by the defects, and failing to timely recall the dangerously defective pressure cookers despite the risk of significant injuries to Plaintiff and consumers like her.
- 8. Defendant Sunbeam ignored and/or concealed its knowledge of these defects in its pressure cookers from the Plaintiff in this case, as well as the public in general, in order to continue generating a profit from the sale of said pressure cookers, demonstrating a callous, reckless, willful, deprayed indifference to the health, safety and welfare of Plaintiff and consumers like her.
- 9. As a direct and proximate result of Defendant Sunbeam's conduct, the Plaintiff in this case incurred significant and painful bodily injuries, medical expenses, physical pain, mental anguish, and diminished enjoyment of life.

PLAINTIFF MELANIE M. PUTNAM

- 10. Plaintiff is a resident and citizen of the City of Charleston, County of Charleston, State of South Carolina.
- 11. On or about March 30, 2020, Plaintiff suffered serious and substantial burn injuries as the direct and proximate result of the pressure cooker's weak interlock system, which created a vacuum and caused the lid to cling to the inner pot during the normal, directed use of the pressure

³ See the CPSC Recall Notice from November 24, 2020

⁽https://www.cpsc.gov/Recalls/2020/crock-pot-6-quart-express-crock-multi-cookers-recalled-bysunbeam-

products-due-to-burn#), a copy of which is attached hereto as Exhibit B.

cooker, allowing its scalding hot contents to spill out of the pressure cooker and onto Plaintiff when the vacuum seal released. The incident occurred as a result of the failure of the pressure cooker's supposed "safety measures," which purport to keep the consumer safe while using the pressure cooker. In addition, the incident occurred as the result of Defendant Sunbeam's failure to redesign the pressure cooker, despite the existence of economical, safer alternative designs.

DEFENDANT SUNBEAM PRODUCTS, INC.

- 12. Defendant Sunbeam designs, manufactures, markets, imports, distributes, and sells a variety of consumer home and kitchen products⁴ including, *inter alia*, pressure cookers, irons, mixers, blankets, and bedding.
- 13. Defendant Sunbeam claims to "[provide] total wellbeing solutions for living a healthy, lively and fulfilling life" and boasts that it has "provided convenient solutions to make everyday life better" for "over 100 years."
- 14. Defendant Sunbeam is a Delaware Corporation with its registered place of business at 1293 North University Drive, #322, City of Coral Springs, Broward County, Florida 33071 and its principal place of business located at 2381 Executive Center Drive, City of Boca Raton, Palm Beach County, Florida 33431.

JURISDICTION AND VENUE

15. This Court has personal jurisdiction over Defendant Sunbeam pursuant to Fla. Stat. § 48.193 in that Defendant Sunbeam operates, conducts, engages in, or carries on a business or business venture within this State, and/or committed a tortious act within this State.

⁴ See generally, https://www.sunbeam.com/ (last accessed March 20, 2023).

⁵ See, https://www.newellbrands.com/our-brands/sunbeam (last accessed March 20, 2023).

⁶ *Id*.

⁷ *Id*.

- 16. Venue is proper in this Court is proper pursuant to Fla. Stat. § 47.011 in that Defendant Sunbeam resides in Palm Beach County.
- 17. The amount in controversy exceeds the sum of fifty thousand (\$50,000.00) dollars, exclusive of interest and costs.

FACTUAL BACKGROUND

- 18. Defendant Sunbeam is engaged in the business of designing, manufacturing, warranting, marketing, importing, distributing, and selling the pressure cookers at issue in this litigation.
- 19. Defendant boasts that its products "transform[] the ultimate chaos of cooking and meal prepping to perfect peace" and aggressively warrants, markets, advertises, and sells its pressure cookers as "an ideal way to create quick, flavorful meals" that is "perfect for busy families, those on the run and those who need flexible meal times."
- 20. In the Owner's Manual accompanying each individual unit sold, Defendant Sunbeam claims that the pressure cooker "has been designed with safety in mind and has various safety measures." 11
- 21. For instance, Defendant Sunbeam claims that its pressure cookers include "safety sensors" to "ensure the pressure remains within the set range" that "[p]ressure will not build if the Lid is not shut correctly and has not sealed" and that "[t]here is a safety feature to keep [the] Lid from being removed while the Multi-Cooker is under pressure." 14

⁸ https://www.newellbrands.com/our-brands/crockpot (last accessed March 20, 2023)

⁹ See Crock-Pot 4Qt Express Crock Mini Multi-Cooker Owner's Manual, pg. 17.

¹⁰ *Id*.

¹¹ *Id*. at pg. 10.

¹² *Id.* at pg. 11.

¹³ *Id.* at pg. 10.

¹⁴ *Id.* at pg. 40.

- 22. In addition to the "safety measures" listed in the manual, Defendant Sunbeam advertised on its Crock-Pot website that consumers could "cook with confidence" because the "airtight locking lid remains locked while pressure is inside the unit." ¹⁵
- 23. On November 24, 2020, the Consumer Products Safety Commission ("CPSC") announced a recall of more than 900,000 of Defendant Sunbeam's SCCPPC600-V1 pressure cookers, which includes the subject pressure cooker, after receiving "119 reports of lid detachment, resulting in 99 burn injuries ranging in severity from first-degree to third-degree burns." ¹⁶
- 24. By reason of the forgoing acts or omissions, Plaintiff used the Subject Pressure Cooker with the reasonable expectation that it was properly designed and manufactured, free from defects of any kind, and that it was safe for its intended, foreseeable use of cooking.
- 25. Plaintiff used her pressure cooker for its intended purpose of preparing meals for herself and/or her family and did so in a manner that was reasonable and foreseeable by Defendant Sunbeam.
- 26. However, the aforementioned pressure cooker was defectively designed and manufactured by Defendant Sunbeam in that its weak interlock system created a vacuum and caused the lid to cling to the inner pot during the ordinary, foreseeable and proper use of cooking food with the product, allowing its scalding hot contents to spill out of the pressure cooker and onto Plaintiff when the vacuum seal released and placing the Plaintiff, her family, and similar consumers in danger while using the pressure cookers.

¹⁵ See https://www.crock-pot.com/multi-cookers/express-crock/crock-pot-6-quart-express-crock-multi-cooker/SCCPPC600-V1.html (last accessed March 28, 2022).

¹⁶ See the CPSC Recall Notice from November 24, 2020

⁽https://www.cpsc.gov/Recalls/2020/crock-pot-6-quart-express-crock-multi-cookers-recalled-bysunbeam-

products-due-to-burn#), a copy of which is attached hereto as Exhibit B.

- 27. Defendant Sunbeam's pressure cookers possess defects that make them unreasonably dangerous for their intended use by consumers because they possess a weak interlock system and the lid can be rotated and opened while the unit remains pressurized.
- 28. Further, Defendant Sunbeam's representations about "safety" are not just misleading, they are flatly wrong, and put innocent consumers like Plaintiff directly in harm's way.
- 29. Economic, safer alternative designs were available that could have prevented the pressure cooker's lid from being rotated and opened while pressurized, as well as prevented the aforementioned spill events.
- 30. As a direct and proximate result of Defendant Sunbeam's intentional concealment of such defects, its failure to warn consumers of such defects, its negligent misrepresentations, its failure to remove a product with such defects from the stream of commerce, and its negligent design of such products, Plaintiff used an unreasonably dangerous pressure cooker, which resulted in significant and painful bodily injuries upon Plaintiff's simple removal of the lid of the pressure cooker.
- 31. Consequently, the Plaintiff in this case seeks damages resulting from the use of Defendant Sunbeam's pressure cooker as described above, which has caused the Plaintiff to suffer from serious bodily injuries, medical expenses, physical pain, mental anguish, diminished enjoyment of life, and other damages.

CLAIMS FOR RELIEF

COUNT I <u>STRICT LIABILITY</u>

32. Plaintiff incorporates by reference each preceding paragraph as though set forth fully at length herein.

- 33. At the time of Plaintiff's injuries, Defendant Sunbeam's pressure cookers were defective and unreasonably dangerous for use by foreseeable consumers, including Plaintiff.
- 34. Defendant Sunbeam's pressure cookers were in the same or substantially similar condition as when they left the possession of the Defendant.
- 35. Plaintiff and her family did not misuse or materially alter the Subject Pressure Cooker.
- 36. The pressure cookers did not perform as safely as an ordinary consumer would have expected them to perform when used in a reasonably foreseeable way.
- 37. Further, a reasonable person would conclude that the possibility and risk of serious harm outweigh the burden or cost of making the pressure cookers safe. Specifically:
 - a. The pressure cookers designed, manufactured, sold, and supplied by Defendant were defectively designed and placed into the stream of commerce in a defective and unreasonably dangerous condition for consumers;
 - b. The seriousness of the potential burn injuries resulting from the product drastically outweigh any benefit that could be derived from its normal, intended use;
 - c. Defendant Sunbeam failed to properly market, design, manufacture, distribute, supply, and sell the pressure cookers, despite having extensive knowledge that the aforementioned injuries could and did occur;
 - d. Defendant Sunbeam failed to warn and place adequate warnings and instructions on the pressure cookers;
 - e. Defendant Sunbeam failed to adequately test the pressure cookers; and
 - f. Defendant Sunbeam failed to market an economically feasible alternative design, despite the existence of economical, safer alternatives, that could have prevented the Plaintiffs' injuries and damages.
- 38. Defendant Sunbeam's actions and omissions were the direct and proximate cause of Plaintiff's injuries and damages.

WHEREFORE, Plaintiff demands judgment against Defendant Sunbeam for damages, together with interest, costs of suit, and all such other relief as the Court deems proper. Plaintiff reserves the right to amend this Complaint to include a claim for punitive damages according to proof.

COUNT II NEGLIGENCE

- 39. Plaintiff incorporates by reference each preceding paragraph as though set forth fully at length herein.
- 40. Defendant Sunbeam had a duty of reasonable care to design, manufacture, market, and sell non-defective pressure cookers that are reasonably safe for their intended uses by consumers, such as Plaintiff and her family.
- 41. Defendant Sunbeam failed to exercise ordinary care in the manufacture, sale, warnings, quality assurance, quality control, distribution, advertising, promotion, sale, and marketing of its pressure cookers in that Defendant knew or should have known that said pressure cookers created a high risk of unreasonable harm to the Plaintiff and consumers alike.
- 42. Defendant Sunbeam was negligent in the design, manufacture, advertising, warning, marketing, and sale of its pressure cookers in that, among other things, it:
 - a. Failed to use due care in designing and manufacturing the pressure cookers to avoid the aforementioned risks to individuals;
 - b. Placed an unsafe product into the stream of commerce;
 - c. Aggressively over-promoted and marketed its pressure cookers through television, social media, and other advertising outlets; and
 - d. Was otherwise careless or negligent.

43. Despite the fact that Defendant Sunbeam knew or should have known of the issues with the pressure cookers' interlock system, Defendant continued to market its pressure cookers to the general public (and continues to do so).

WHEREFORE, Plaintiff demands judgment against Defendant Sunbeam for damages, together with interest, costs of suit, and all such other relief as the Court deems proper. Plaintiff reserves the right to amend this Complaint to include a claim for punitive damages according to proof.

DEMAND FOR JURY TRIAL

Plaintiff demands that all issues of fact of this case be tried to a properly impaneled jury to the extent permitted under the law.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff demands judgment against the Defendant for damages, including punitive damages if applicable, to which she is entitled by law, as well as all costs of this action and interest, to the full extent of the law, whether arising under the common law and/or statutory law, including:

- a. judgment for Plaintiff and against Defendant;
- b. damages to compensate Plaintiff for her injuries, economic losses and pain and suffering sustained as a result of the use of the Defendant's pressure cooker;
- c. pre and post judgment interest at the lawful rate;
- d. a trial by jury on all issues of the case; and
- e. for any other relief as this Court may deem equitable and just, or that may be available under the law of another forum to the extent the law of another forum is applied, including but not limited to all reliefs prayed for in this Complaint and in the foregoing Prayer for Relief.

Respectfully Submitted,

Dated: March 20, 2023 JOHNSON BECKER, PLLC

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